

Annexure- B

Complaint Data to be displayed by IAs

Data for the month ending –September 2023

Sr. No	Received from	Pendin g at the end of last month	Receive d	Resolved *	Total Pending #	Pending complaint s > 3months	Average Resolutio n time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April, 2023	0	0	0	0
2	May,2023	0	0	0	0
3	June, 2023	0	0	0	0
4	July,2023	0	0	0	0
5	August,2023	0	0	0	0
6	September,2023	0	0	0	0
7	October,2023				
8	November,2023				
9	December,2023				
10	January,2024				
11	February,2024				



12	March, 2024				
	Grand Total	0	0	0	0

*Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints						
SN	Year	Carried forward	Received	Resolved*	Pending#	
		from previous year				
1	2018-19	0	0	0	0	
2	2019-20	0	0	0	0	
3	2020-21	0	0	0	0	
4	2021-22	0	0	0	0	
5	2022-23					
5	2023-24(up	0	0	0	0	
	to					
	September					
	2023)					
	Grand Total	0	0	0	0	

Trend of annual disposal of complaints

*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complaints pending as on the last day of the year.